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Response to IVA Memo re Need for Completion

1 message

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Good afternoon,

The Maryland Department of Human Services (DHS) is pleased to provide this response to the letter from the Office of the Independent Verification Agent (IVA) dated June 8, 2022, regarding the development of report and other enhancements to the CJAMS-Child Welfare application. DHS has reviewed the comments and recommendations in the IVA's letter. Over the past several months and in close collaboration with the IVA, DHS and the Baltimore City Department of Social Service (BCDSS) have devoted significant time, energy, and resource to developing the L.J. reports and related verifications tools, including making enhancements to the CJAMS-Child Welfare application itself. We believe this has been a tremendously valuable and indeed essential process for ensuring that the data DHS and BCDSS provides is timely, reliable, and accurately reflects the actual child welfare work and practice at BCDSS. We remain committed to ensuring that this effort continues to move forward and is appropriately supported and prioritized within the work of the Department. To that end, BCDSS recently hired three contractual worker who will work within Innovation. In addition, current staff assigned to the BCDSS CJAMS Lab will work on the L.J. measurement project. Moreover, the Social Services Administration and MD THINK team have committed staff who, on a daily basis, have prioritized this work and devote considerable time and attention to this process. DHS believe that the allocated personnel have an effective and efficient process in place to continue making progress, and DHS and BCDSS leadership will continue to monitor the situation to make adjustments where necessary and appropriate.

Thank you.



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